



## CASE STUDY:

# A versatile and long-term partnership with Vandenbussche



## COMPANY & CHALLENGE

Vandenbussche from Aalter is a recognized class 8 contractor for construction and renovation projects. The organization specializes in building and renovating offices, apartments, residential projects, care centers, sports complexes, schools. Over the years, **Orbid, a Ricoh entity**, and Vandenbussche have built up a strong partnership thanks to many project realizations and continuous cooperation.

In recent years, a clear switch has taken place in the construction sector in terms of IT and innovation. There is an increasing need for automation and digitization. On the one hand for a more productive operation, on the other hand to be able to respond better to the needs of the customer.

## SOLUTION

"Vandenbussche is a growing company. That is why we have been calling on the Orbid Flexstaffing for some time to supplement our own IT service. This way we can continue to provide our employees with the necessary support," says Isabelle Devooght, Head of Financial Service.

"In addition to Flexstaffing, we also call in Orbid to help implement our projects. They have renewed our entire infrastructure and a full-fledged backup was installed on our site thanks to Datacore. They also implemented Microsoft 365, including a full switch to Teams. As a result, we were well prepared for the pandemic and we were able to continue working smoothly."



## SECURITY AWARENESS

"Orbid recently set up a cyber security awareness campaign. Every month, our employees receive videos with tips and tricks to which a test is linked. In addition, Orbid sends out some fake phishing emails every month to see how many people are still trapped. Personally, I note that we have become more alert to cybercrime", says Isabelle.

For more information, watch our [video interview](#) with Isabelle Devooght, Head of Financial Service.



We have been working with Orbid for many years. They are the IT expert in all markets and provide excellent support in-house."

*Isabelle Devooght, Head of Financial Service.*



## ABOUT RICOH

Orbid was acquired by Ricoh in 2020 to grow its IT Services capabilities. Ricoh offers innovative services and solutions for the digital workplace, enabling people and companies to use smart working more widely. For 85 years, Ricoh has helped to transform workplaces with document management solutions, IT services, communication services, commercial and industrial printing, digital cameras and industrial products.

Headquartered in Tokyo, Ricoh operates in more than 200 countries. In the financial year ending March 2020, the company had global sales of \$19.06 billion.

For more information, visit [www.ricoh-europe.com](http://www.ricoh-europe.com)

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