

RICOH GSOC

Global Security Operations Center

Securing Your Future Today



RICOH
imagine. change.

The Challenge:

The cyber threat landscape companies face today is increasingly complex and sophisticated.



As AI continues to transform cybersecurity, both defenders and attackers are finding new ways to apply it.

While many organisations are using AI to strengthen protection and enhance detection, malicious actors are using it to create more sophisticated and increasingly automated attacks on targets.

Phishing remains one of the most common entry points for cyber incidents, as attackers exploit human trust to bypass technical safeguards. By misleading employees into sharing credentials or clicking on harmful links, these campaigns can open the door to larger security breaches, including Ransomware.

The growing availability of Ransomware-as-a-Service has made it easier for less experienced threat actors to launch cyberattacks too, leading to a rise in both frequency and complexity. SMBs are especially at risk, as limited security resources can make it challenging to recover quickly from incidents that disrupt operations or affect financial stability.

So, what steps can an organisation take to protect itself?



RICOH Managed Cybersecurity Services

Ricoh's Managed Cybersecurity Services helps organisations like yours reduce risk and build resilience against all cyber threats, by combining decades of global cybersecurity experience with local specialists who understand your local business environments and regulatory requirements.

Built on Microsoft's multi-layered security ecosystem, we offer enterprise-class protection that is straightforward and effective, using AI and ML-driven analytics to detect, enrich and contain threats, all while retaining human 'in the loop' control to provide relentless monitoring, rapid detection, and decisive

responses to neutralise threats quickly.

Our Microsoft-first approach ensures seamless integration with your existing technology; reducing risk and removing complexity to make sophisticated cybersecurity accessible and scalable for ambitious SMBs, as well as large enterprises.

And because we're the experts in providing constant security for the tech you invest in, you don't have to be, so you can focus on achieving your business objectives.

Ricoh is the trusted partner that stops attacks in minutes, not hours.

Compliance Made Simple

Compliance is embedded into our managed services at every layer of operations, meaning customers stay secure and aligned, by design, from day one.

This not only meets legal obligations but also supports ongoing security improvements and incident response readiness, giving our customers the confidence that our human-centric approach to cybersecurity defence isn't just resilient, it's audit ready.

We align our services with globally recognised frameworks, including the Cybersecurity Framework (CSF) from NIST, and adhere to international certifications such as ISO 27001 and NIS2.

This alignment translates multiple regulatory requirements into comprehensive, integrated compliance strategies that reduce confusion and burden for organisations of all sizes and is particularly critical for public sector and highly regulated industries.

Our approach to compliance empowers our clients to focus on meeting their business goals with confidence.

Ricoh GSOC accreditation:

Certified vendor



27001
compliance

Baseline framework



Compliance with laws
NIS2, GDPR, DORA, POPI

Service Management



- Operations align to ITIL practices and comply with ISO 27001, GDPR, and local data sovereignty requirements
- Regional subsidiaries retain dedicated security professionals fluent in language, culture, industry regulations

Always On

Our 130+ certified cybersecurity experts

spread across seven facilities around the globe – with a headquarters in Poland – bring you 24/7, future-proofed vigilance, blending global intelligence with local expertise in your region.

So, you can stay secure and reduce downtime, all while staying compliant.



Trusted Partner

With Ricoh GSOC, you gain the reassurance of a trusted worldwide brand combined with experts who know your local realities.

Wherever your business operates, we're close by, ready to safeguard your people, your data, and your future. Our Global Security Operations Centre delivers enterprise-grade protection that is simple

to adopt, scalable to your needs, and powered by Microsoft-first technologies.

Backed by decades of innovation and a heritage of reliability, Ricoh makes cybersecurity human, approachable, and effective.

We keep you safe today, and ready for what's coming tomorrow.

Powered by Microsoft

Ricoh GSOC and Ricoh Group companies are members of the **Microsoft AI Cloud Partner Program**



This means that we have close collaboration and deep integration with Microsoft technologies, including Microsoft 365, Microsoft Teams, and AI-powered platforms, all resulting in ease of integration and use for you and your teams.

While competitors often rely on point solutions which require stitching multiple vendors together, we deliver a seamless Microsoft-first approach, minimising complexity while strengthening protection and resilience.

We work with seven SOC facilities across the globe to deliver MSSP service.

For instance, our Microsoft suite includes:



- **Cloud-native SIEM & SOAR platform**
- **Fast, scalable deployment no hardware overhead**
- **AI-powered threat detection and automated responses**



- **Unified protection across endpoints, identities & cloud apps**
- **Simplifies management & reduces complexity**

Our Microsoft-first approach ensures continuous detection, rapid response, and robust threat management, delivered with local expertise.

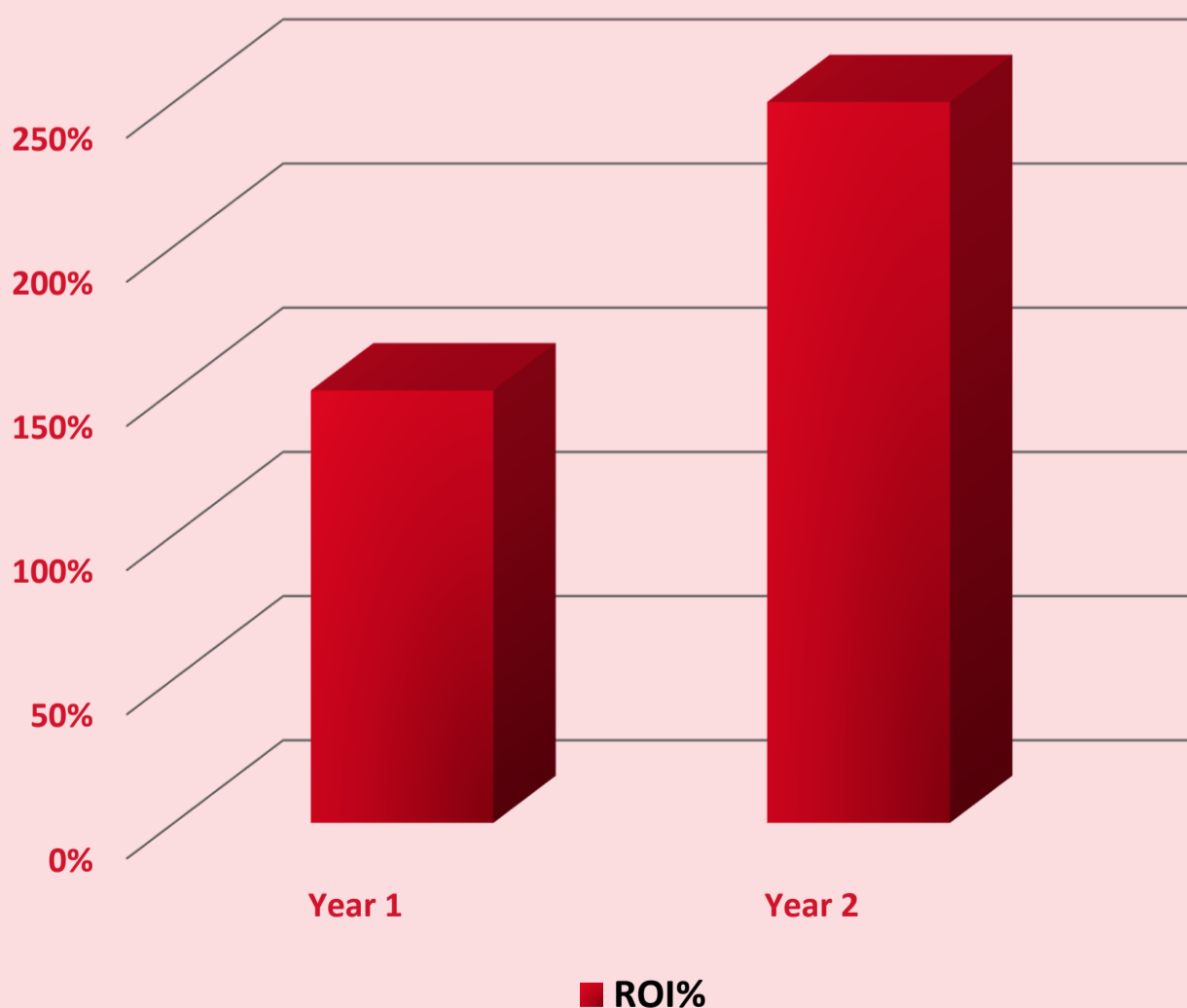
Proof Points

Our customers typically see a return on investment of 150% in the first year and more than 200% by year two, delivering rapid payback and long-term value in their investment.

Meanwhile, our 88-year heritage of developing solutions that empower creativity and help individuals achieve fulfilment through work demonstrates reliability, stability and a deep understanding of the evolving technology landscape, reflected in a Net Promoter score of 85% among our clients.

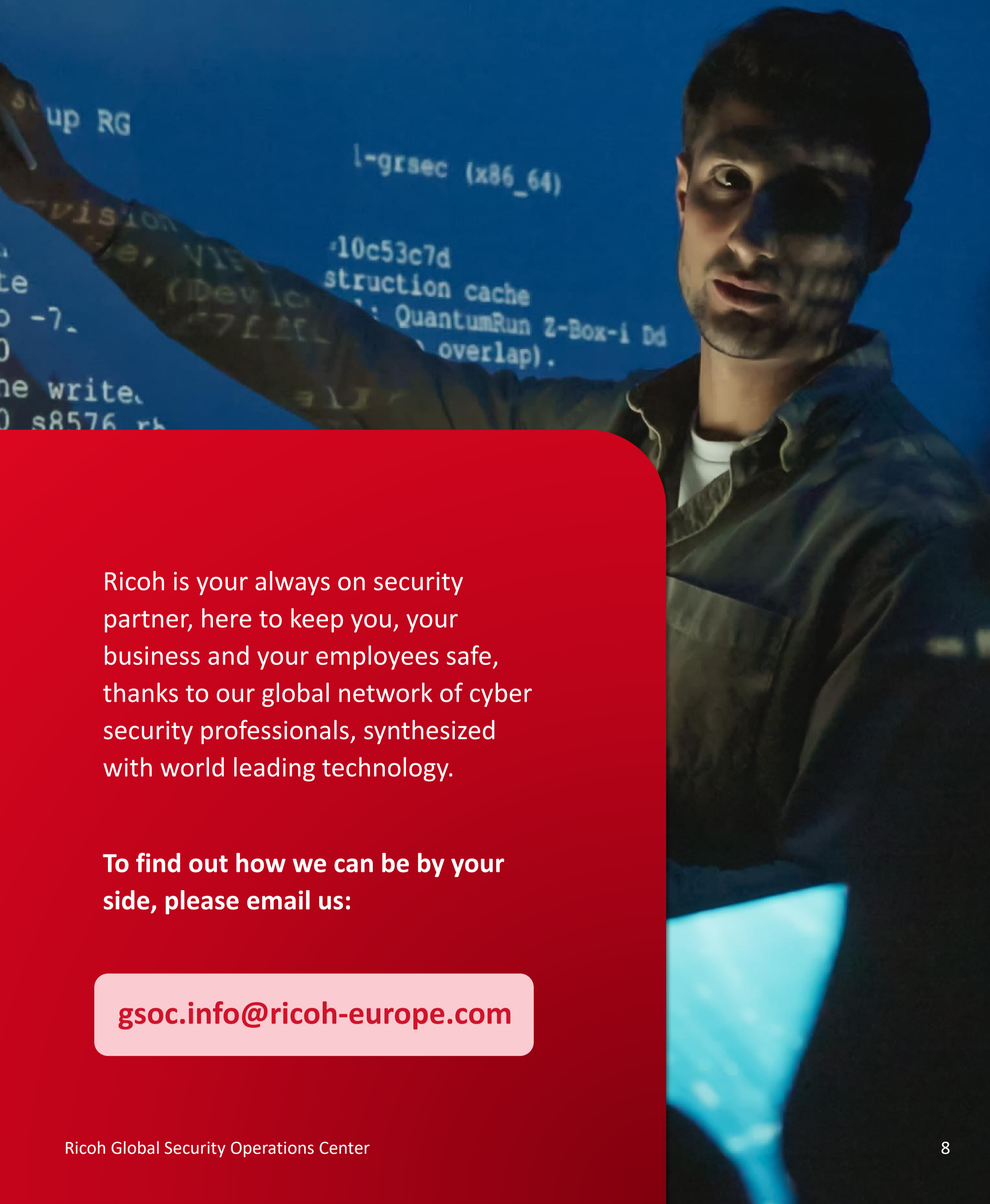
We invest more than 5% of annual revenues in R&D, making sure that we keep our customers ahead of evolving technologies and cyber risks.

ROI calculation methodology is available upon request.



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Ricoh is your always on security partner, here to keep you, your business and your employees safe, thanks to our global network of cyber security professionals, synthesized with world leading technology.

To find out how we can be by your side, please email us:

gsoc.info@ricoh-europe.com